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How to use the Guide?

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Set Default PDF Handler

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User Guide

For help: 🖂 ICT Partner portal 🕓 021

021 808 4367

July 2021

the Guide?

Problem Description

Set Default

PDF Handler

Google Chrome Settings

Microsoft Edge

How to use

1. Select Topic (on the left)

How to use the Guide?

2. Complete the steps as described below

If you need further assistance, log a request on our <u>ICT Partner Portal</u>



Problem Description

Set Default

PDF Handler

Chrome Settings

Microsoft Edge

Problem Description



When trying to view you're IRP5 PDF in a web browser, you might see the following message:

Please wait...

If this message is not eventually replaced by the proper contents of the document, your PDF viewer may not be able to display this type of document.

You can upgrade to the latest version of Adobe Reader for Windows®, Mac, or Linux® by visiting http://www.adobe.com/products/acrobat/readstep2.html.

For more assistance with Adobe Reader visit http://www.adobe.com/support/products/ acrreader.html.

Windows is either a registered trademark or a trademark of Microsoft Corporation in the United States and/or other countries. Mac is a trademark of Apple Inc., registered in the United States and other countries. Linux is the registered trademark of Linus Torvalds in the U.S. and other countries.

This can be easily resolved by following a few easy steps.







Problem

Set Default

PDF Handler

Chrome

Settings

Microsoft Edge

Set Default PDF Handler 1/2

4 Easy steps



On your Home screen, click on the start menu in bottom left corner and select Adobe Acrobat DC or Adobe Reader DC



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2. Open Adobe Acrobat DC or Adobe Reader DC and navigate to the following menu: click on Edit > Preferences > General > Select As Default PDF Handler. Follow the steps to Set Acrobat as default.

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Set Default PDF Handler 2/2

Click on "Change". Then choose Adobe Acrobat DC on the

4 Easy steps



Problem Description

Set Default PDF Handler

Google Chrome Settings

Microsoft Edge Settings



3. next dialog. 🧰 Click on 'Change' to select default PDF handler.pdf Pro... 🗙 General Security Details Previous Versions PDF Click on 'Change' to select default PDF handler.pdf Click on 'Change'. Then Microsoft Edge PDF Document (.pdf) Type of file: choose Adobe Acrobat DC 🔃 Microsoft Edge Opens with: Change .. on the next dialog. Location C:\Program Files (x86)\Adobe\Acrobat DC\Acrobat Size: 182 KB (186 837 bytes) Size on disk: 184 KB (188 416 bytes) Monday, 01 February 2021, 21:49:34 Created: Modified: Monday, 01 February 2021, 21:49:34 Today, 20 July 2021, 22:47:23 Accessed: Attributes: Read-only Hidden Advanced... OK Cancel Apply

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Select Adobe Acrobat DC and click OK. Click OK to close the properties screen.

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		Look for an app in the Microsoft Store
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Google Chrome Settings 1/2

4 Easy steps

Click Privacy and security > Site Settings.

Settings

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Problem

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Set Default **PDF** Handler

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When using Google Chrome browser, make sure the following settings are set. In the upper-right corner of the Chrome toolbar, click the Chrome menu icon and then Settings.

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Q Search settings You and Google Privacy and security Autofill Clear browsing data

Safety check		Clear history, cookies, cache, and more
Privacy and security		Cookies and other site data
Appearance		Third-party cookies are blocked in Incognito mode
Search engine	Ø	Security Safe Browsing (protection from dangerous sites) and other sec
Default browser		Site Settings
On startup	幸	Controls what information sites can use and show (location, ca



Google Chrome Settings 2/2

4 Easy steps



Problem Description

3.

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Set Default PDF Handler

Google Chrome Settings

Microsoft Edge Settings



Additional Content Settings > PDF Documents > Download
PDF's.

Addit	ional content settings	^
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Microsoft Edge Settings 1/2

4 Easy steps

Problem Description

Set Default PDF Handler

> Chrome Settings

Microsoft Edge Settings When using Microsoft Edge browser, make sure the following settings are set. In the upper-right corner of the Edge toolbar, click the menu icon and then Settings.

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S	About Microsoft Edge		



How to use

Microsoft Edge Settings 2/2

4 Easy steps



the Guide? Ensure the "Always download PDF Files" is marked 3. Problem Set Default Always download PDF files PDF Handler Chrome Settings Microsoft Edge Settings For help: 🔀 <u>ICT Partner portal</u>



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